



Animal Hospital

of Shawnee Hills

Healthy Pets Happy Hearts

9540 Dublin Road
Powell, Ohio 43065
(614) 389 - 6455

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Boarding Information

Thank you for trusting us to care for your furry friend while you are away. To help us make the drop off and pick up process smooth for both you and your pet, please follow the guidelines below. We do ask that all paperwork be completed to the best of your ability before arrival to help prevent miscommunication about your pet's needs. Forms can be found at <http://shawneehillsvet.com/services/boarding/>. Required paperwork includes **Boarding Admission Form, Medical Treatment Consent/Decline Directive, and Medication/Supplement Log** (if applicable).

Please read the following boarding policies and protocols carefully:

- **Drop off and pick up times:** Our hospital hours of operation are Monday – Friday 7:30 AM to 6:30 PM and Saturday 8:00 AM to 2:00 PM. The dog boarding and dog grooming facility share an entrance in our lower level. Cats and medical boarding pets should be checked in at our main hospital entrance unless they are in the same family as a dog boarder. If together, both can enter the lower level boarding area and the kitty will be taken to our upstairs cat boarding facility.

To facilitate the process, we ask that admission and pick-up times be scheduled during these hours:

- **Monday through Friday 8:30 AM – 11:00 AM or 3:00 PM – 5:00 PM**
- **Saturday 8:30 AM – 11:00 AM**
- **Pick-up only on Sunday by prearrangement:**
 - 4:00 PM for lower level dog boarding
 - 4:30 PM for main entrance cat boarding & medical boarding

Dogs will be released in the lower level and cats in the main hospital entrance. If your dog and cat are both boarding, both may be picked up in the lower level. We will call the day before your pet's scheduled stay to verify the reservation and confirm your boarding admission time. Regardless of whether you pick-up your pet on Sunday or Monday, the cost will be the same.

• **Boarding Prices:**

Kennel Type	Size	Price per pet per night
Cat Condo	-	\$15 Free roam relaxation time
Dog Standard Kennel	Single pet <20lbs	\$23 Four walks per day
Dog Medium Kennel	Single pet <45lbs or two small pets <20lbs	\$27* Four walks per day
Dog Suite (5' x 6')	Multiple smaller pets or large dogs	\$33* Four walks per day
Medication given/day	-	\$5

*10% discount per day for each additional dog in the same space

- **Personal Belongings:** We will provide everything your pet needs including food and water bowls, blankets, towels, and cots to lie on. Please be advised that despite our best efforts, sometimes personal belongings may be misplaced (towels, blankets, toys, etc.) Be sure that your pet's belongings are clearly labeled and marked on their check-in sheet.
 - **Food:** We feed Purina EN gastrointestinal dry food for dogs and cats. If your pet is on a special diet or you want to keep him/her on their current diet please bring only enough food for your pet's stay. Large bags and food bins are difficult to store. Pre-packaged feeding amounts in sealed baggies are always welcome. For cats, small cat food bags or Tupperware containers are small enough to be stored in the cat condo.
 - **Food Bowls:** We will provide bowls for pets; please do not bring personal dishes.
 - **Treats:** You may bring treats to be given at various times of the day or request that we give your pet our in-house treats. If your cat enjoys catnip we have plenty on hand!
 - **Bedding:** We provide blankets, towels and cots for your pet's comfort. Bedding is washed daily for both cats and dogs. You are welcome to bring your pet's bedding, but it is not necessary. Many dogs will soil and/or chew on their nice comfy beds brought from home, especially if they are not accustomed to boarding. Our utmost concern for your pet is their safety; dogs that chew up any bedding while boarding will not be able to have any bedding to avoid a foreign body blockage. Please be advised that if you bring your pet's bedding it may be soiled on, mixed up in our laundry facility or damaged. Large beds cannot be washed in our machines and small beds run the risk of becoming damaged during the cleaning process. Consider bringing something smaller that smells like home such as toy. If your cat enjoys sleeping in boxes, we do provide cardboard boxes for kitty relaxation.
 - **Toys:** Please bring a few toys that are indestructible. Stuffed animals are not advised as a dog that gets bored or stressed in the kennel may begin to pull it apart and ingest the stuffing. Be advised that toys and bones may be lost or misplaced during their stay. We encourage you to bring a few of your cat's favorite toys. Please label everything clearly to reduce the chance of the toy being misplaced.
- **Medication:** If your pet is on medication or supplements, please fill out the **Medication and Supplement Form** before your arrival to save you time and be sure that there is no miscommunication with your pet's needs. All medication **MUST** be in the original prescription bottle. We will not accept medication in plastic bags, weekly or daily pill boxes or any other container other than the original prescription bottle. We will count controlled substances upon your pet's arrival and departure. Any additional medication not needed during their stay may be sent home with you at the time of drop-off.
- **Medical Services:** If your pet needs medical services while boarding, please make these arrangements prior your pet's boarding admission. The client care specialist will notify you at the time the reservation is made if vaccines or a fecal check need updated prior to your pet's reservation.
- **Grooming:** If you would like to have your pet groomed while boarding, please make these arrangements ahead of time as soon as you know you need your pet boarded. If the boarding reservation is short notice, grooming may not be able to be provided. We will do our best to accommodate in these situations. We groom dogs Monday - Saturday. Our veterinarians or technicians are able to perform cat sanitary trims/Nail trims Monday - Saturday.

- **Requirements:**

- Boarding patients must have a Client-Veterinarian-Patient relationship with one of the Veterinarians here at Animal Hospital of Shawnee Hills. If you are new to us – welcome! Please schedule a New Patient Exam prior to your pet’s boarding reservation in order for your pet to become an established patient with our hospital. This is important for us to gather pertinent medical history for your pet’s stay with us. We have a small facility and reserve boarding for clients of our hospital.
- All dogs boarding with us to be current on their Rabies, Distemper/Parvo (DA₂PP), Intranasal Bordetella & Influenza vaccinations. The Intranasal Bordetella vaccine is protective for 1 year. Injectable and Oral Bordetella is protective for 6-months and must therefore be given every 6-months to board.
- Dogs must have a negative fecal check within the last 6 months if currently on intestinal parasite prevention, or within the last 3 months if not on parasite prevention.
- All cats must be current on their Rabies and FVRCP vaccinations.
- If vaccines or a fecal check were completed elsewhere, it is the owner’s responsibility to provide evidence of this PRIOR to boarding admission. We reserve the right to refuse any dog or cat that is not current on vaccinations.

- **Flea inspection:** Pets will be inspected for flea evidence upon boarding admission. Treatment is required at my expense if flea evidence is confirmed. We highly recommend that your pet be current on flea prevention before boarding at our facility.



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