



# Animal Hospital

of Shawnee Hills

Healthy Pets Happy Hearts

9540 Dublin Road  
Powell, Ohio 43065  
(PH) 614.389.6455  
(FAX) 614.389.6508

www.shawneehillsvet.com

**Welcome!**

## New Client Grooming Information

Owner's Name:		Alternate Owner's Name:								
Address:		Zip Code:								
Primary Phone:		Home or Cell?	County:							
Secondary Phone:		Home or Cell?	OK to use photo? <input type="checkbox"/> YES <input type="checkbox"/> NO							
Primary Email Address:										
Preferred way to be contacted about your pet's appointment(s) or care? <input type="checkbox"/> Phone <input type="checkbox"/> E-mail <input type="checkbox"/> Text										
<table border="1"> <tr> <td>Check all that apply (freebies)</td> <td><input type="checkbox"/> Ear Bows</td> <td><input type="checkbox"/> Top Knot Bow(s)</td> <td><input type="checkbox"/> Collar Bow</td> <td><input type="checkbox"/> Bandana</td> <td><input type="checkbox"/> Cologne</td> <td><input type="checkbox"/> No Freebies</td> </tr> </table>				Check all that apply (freebies)	<input type="checkbox"/> Ear Bows	<input type="checkbox"/> Top Knot Bow(s)	<input type="checkbox"/> Collar Bow	<input type="checkbox"/> Bandana	<input type="checkbox"/> Cologne	<input type="checkbox"/> No Freebies
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Pet's Name:		Birthdate or Age:	Color:							
Breed:		Gender:	<input type="checkbox"/> Male <input type="checkbox"/> Female <input type="checkbox"/> Spayed/Neutered <input type="checkbox"/> Unaltered							
Current veterinarian & phone #:										
How did you hear about us?										

**🐾 Please read the following requirements carefully, print your initials and sign below, stating that you understand and agree to comply with our grooming policies. Thank you!**

\_\_\_\_\_ **Vaccines:** All grooming patients must be up-to-date on required vaccinations. Dogs must be vaccinated for DA<sub>2</sub>PP, Rabies, Bordetella, and Influenza. The Intranasal Bordetella vaccine is protective for 1 year. Injectable and Oral Bordetella is protective for 6-months and must therefore be given every 6 months to groom. Cats must be vaccinated for FVRCP and Rabies. It is the owner's responsibility to provide evidence of current vaccine status for their pet(s) prior to or at the time of the appointment. If this evidence is not provided, we will assume the pet(s) is not current and will need to reschedule your pet's appointment.

\_\_\_\_\_ **Flea prevention:** We require grooming patients to be on a flea preventative. If fleas are found on a pet while here, a flea treatment will be administered at the owner's expense.

\_\_\_\_\_ **Safety:** Aggressive or uncooperative pets may need to be sedated before grooming. We will contact you for consent before administering sedation. Sedation requires a physical exam by the veterinarian. We reserve the right to turn away any pet that is too aggressive to groom safely.

\_\_\_\_\_ **Services:** A full groom includes a bath, toenail trim, ears cleaned, trimmed & styled to your liking. Anal gland expression and ear plucking must be specifically requested when your pet is admitted for grooming.

\_\_\_\_\_ **Guarantee:** If you are not satisfied with your pet's groom, a complaint must be filed with the office manager and/or groomer within 24 hours of when services are rendered. There are no refunds on grooming services; however, if a reasonable complaint is filed within 24 hours, the groomer will touch your pet up at no additional charge.

\_\_\_\_\_ **Payment:** Full payment is required at the time services are provided. We accept Visa, MasterCard, Discover Card, Cash and Check (with driver's license) payments.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_